

(NTCR) National Trade Credit Report Featured Reports & Updates

Gina Calabrese Sylvester, CMP, CGA gcalabrese@nacmtampa.com Executive Vice President NACM Tampa October 12, 2023 1:15 - 2:30 pm



1. Upgraded Website/Member Webpages 2. Modules (Groups, Credit Reporting & Collections) 3. Featured Reports 4. Benefits of Data Contribution – What is Available? 5. Benefits of API – Is It *Risky Business*?

## Agenda



# **Upgraded Website** Member Webpages

## Member Login NACM National Credit Report

Member Access Code:



Operators Initials:

This site is currently supported for Chrome, FireFox, Safari, and Microsoft Edge. Use of a browser that is unsupported or older versions of Internet Explorer may result in login, alignment or navigational problems.

LOGIN

Member Login NACM National Credit Report

UserName:	User Name
Password:	
Operators Initials:	

This site is currently supported for Chrome, FireFox, Safari, and Microsoft Edge. Use of a browser that is unsupported or older versions of Internet Explorer may result in login, alignment or navigational problems.

LOGIN

## **Important**

The sites are supported and compatible with Chrome, Firefox, Safari and Microsoft Use of a browser that is Edge. unsupported or older versions of Internet Explorer (IE) may result in login, alignment and/or navigational problems.

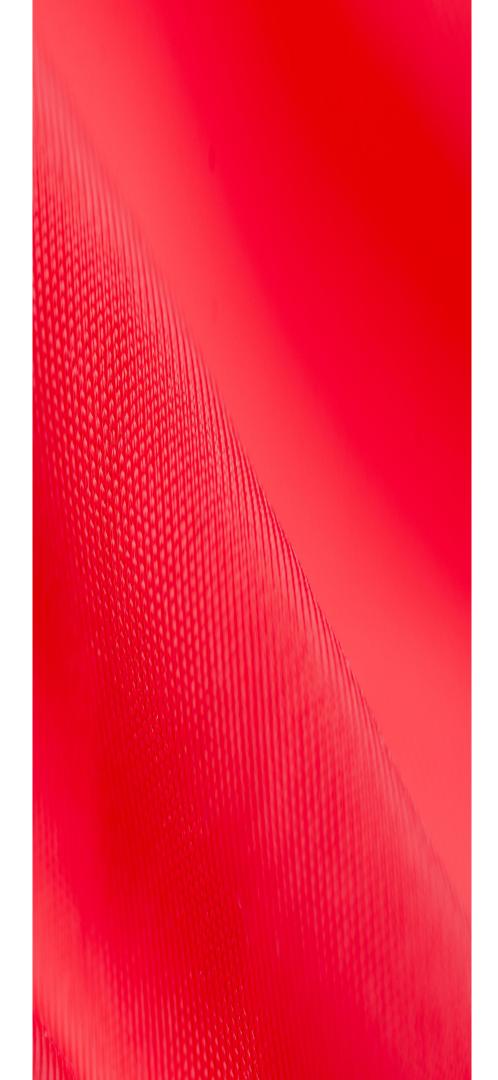
The upgraded version of the website is mobile and tablet friendly.



## **Navigation Bar**

CURRENT VIEW: Upgraded mode. Click here to visit the Classic version.

The navigation bar will allow the user to toggle between **Upgraded** mode or **Classic version** (previous) website. At anytime users may click the link to revert to back to the opposite view.



**Heartbeat** 

Session Expiring	×
Your session is about to expire. If you'd like to continue your current session, please click the continue button below.	
	Continue Session

For security reasons a 10minute heartbeat has been added. If there is NO activity on the website for 10 minutes the session WILL TIME OUT and unsaved changes WILL BE LOST. Save your work often and logout.

## 3 Main Modules

## Groups

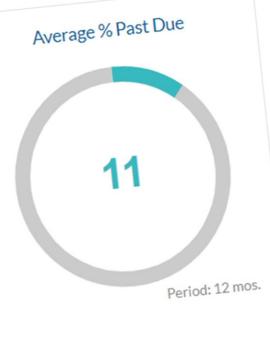
## Credit Reporting

## Collections



# Industry Trade Group Module







# Meeting Reservation Form

## Reservations

You may still make changes to your reservations unti	l Sep 23, 2022.
Will you be attending?	Who will be attending?
<ul> <li>Yes</li> <li>No</li> </ul>	Attendees steve S gina Chris rush Name
	Press the ENTER key after entering each attendee's name.
steve : gina chris rush	
How will you participate?	
Phone     In Person     Zoom	
Friday, June 17, 2022	
8:00 am - 12:00 pm Breakfast & General Business steve will not attend	

AL SUMMER DISCU. CREDIT REPORT BOOK 25

9/25/2022 • 4PM

Sun

Save Reservation

# **Account Submittals**

Previously Submitted Accounts

Submitted Accounts 3

**Important Instructions - Please Read** 

The following names have been previously submitted by your group members. You are permitted 4 Names to submit for this meeting.

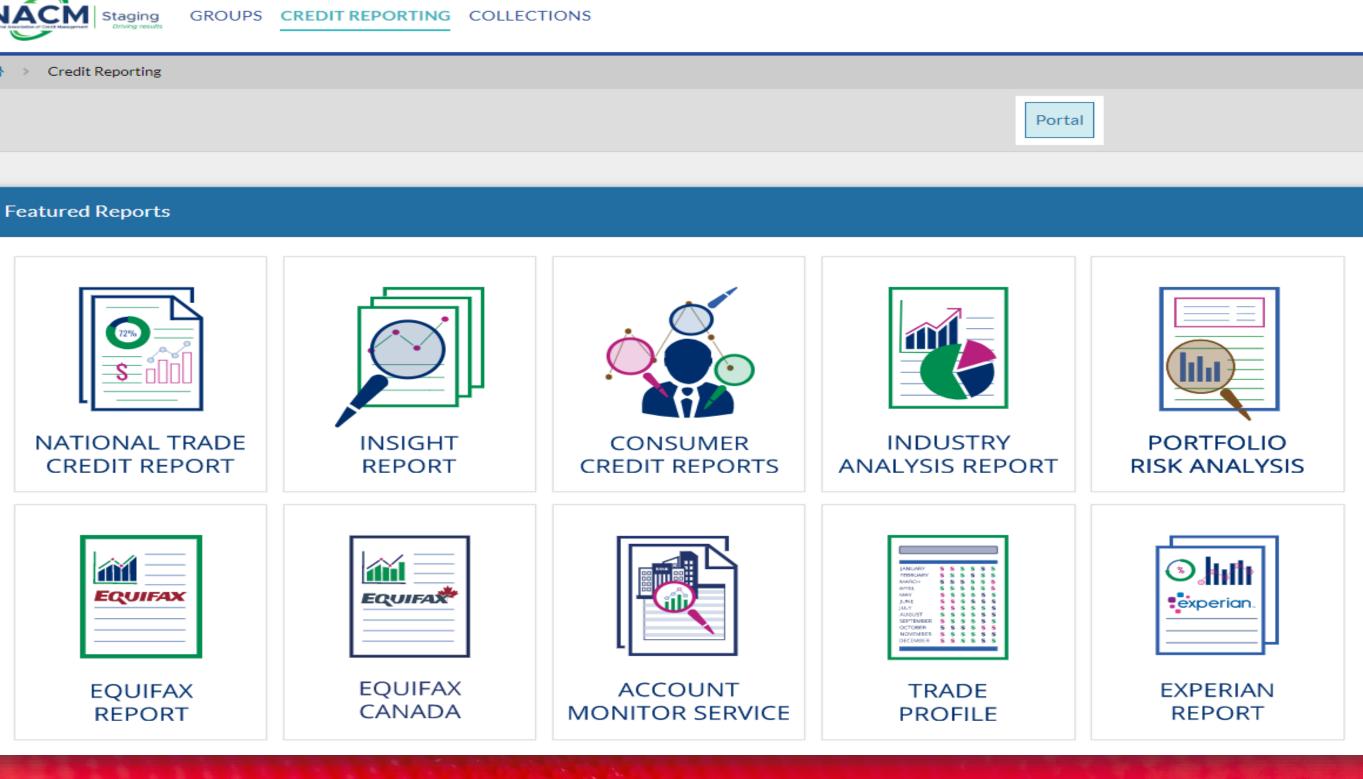
If a 'Submittal Reason' is required by this group, you will need to select the reason from the drop down list and the box for that name will automatically be checked. If a 'Submittal Reason' is not required then check all the boxes for the accounts you wish to submit. You may review the accounts you have submitted by clicking the 'Submitted Accounts' tab.

4	<u> -</u>	А	В	С	D	Е	F	G	Н	T	J	К	L	М	Ν	0	Ρ	Q	R	S	Т	U	V	W	Y	Х	Ζ
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	ID		BUSIN	ESS SUBJ	IECT										С	ity/stai	ie/zip				LAS	T SUBMI	ITTED	REASC	N		
	5011294			I <b>CONT</b> TH ST E 113		ING S	QUAD	RON								ampa, 1 9710	ЧS				Oct	t 1, 202	20	Gene	eral Cre	dit Rea	isons
	5509736		7348	A A EI NW H NC HV	IGHW	AY 222										TANTO 7883	ONSBU	JRG, N	C		Feb	o 14, 20	020				
	3230215		ABC PO B	OX 77												VARSA 6580	W, IN				No	v 12, 2	019				
	1060068	3		ELERA W BEH												HOEN 5027	IX, AZ				Feb	o 3, 202	21				
	1060067	2		ORDAN WEST												RENT	NOOE	D, TN			Feb	o 3, 202	21				

# **Featured Reports**



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Credit Reporting



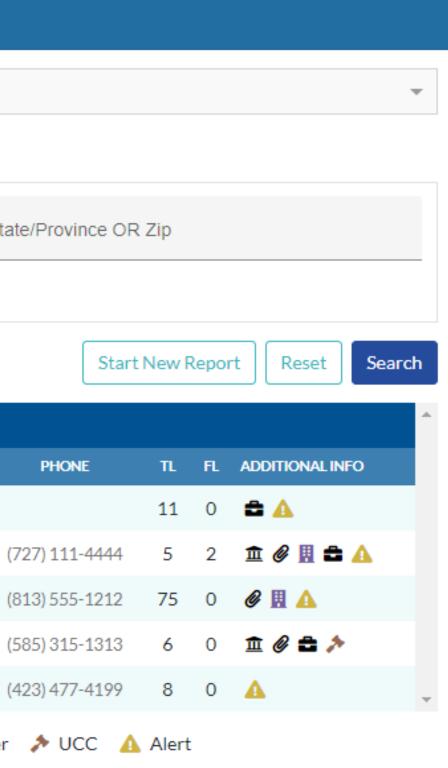
# NTCR Search Results

### National Trade Credit Report Search

(	Choose Database	: CIC Share	d Database				
	AR Number	Business	Phone	Address	International	Person	
	Business Subject I steve test	Name			City		Sta

Instructions: Enter some or all of the business name. The more you enter, the narrower the results. Less is more.

	SEARCH RE	SULTS					
	SUBJECT ID	BUSINESS SUBJECT/ADDRESS	СПТҮ	STATE	ZIP	COUNTRY	
	6070677	STEVE TEST 111 PARIS ROAD 🔗	PARIS				
	5839497	STEVE TEST RR 4 🔗	TAMPA	FL	33607		(
	6070676	STEVE TEST 4 547 LAURIE LN 🔗	BROOKLYN	GA	11212		(
	3333374	STEVE TESTA 4783 HALL RD 🔗	HOLLEY	NY	14470	1000	(
	3243120	STEVEN H TESTER 112 SOURWOOD 🔗	GRAY	TN	37615		(*
AD	DITIONAL INI	FO LEGEND 🏛 Bankruptcy 🔗 Public Record	📱 Corporate Ir	nformatio	on 🔒 Co	rporate Offic	er









# **Relationship Wizard**

City

COZAD

COZAD

COZAD

## Click here to enable the relationship wizard.

# SEARCH RESULTS Subject Id Business Subject/Address I 15353355 Pete's Fencing 700 W HIGHWAY 30 I 407399 Pete's Fencing Inc Pote's Fencing Inc PO BOX 45 I 482296 Pete's Fencing Inc HWY 30 AND 0 ST

Merge/combine the account into the primary account, generating one report

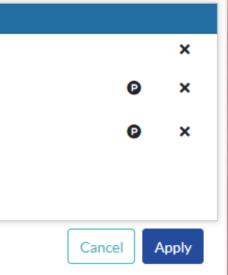
### **Primary account** Relate or link the reports together SECONDARIES PRIMARY S Name 407399 Pete's Fencing Inc 482296 200 Pete's Fencing Inc ${\mathscr O}$ E 69130 💻 15353355 COMMENT Pete's Fencing ZAD NE 69130 💻

State	Zip	Country	Phone	TL	FL	Additional Info
NE	<mark>691</mark> 30			3	0	
NE	<mark>691</mark> 30		(308) 784-2500	5	0	
NE	<mark>69130</mark>			2	0	

Review your selections and hit submit. NACM will review the request and forward the completed report

Clear

Submit



VE TEST 4 070676)	STEVE TEST 4 (CONSOLIDATED)	STEVE TEST (6070677)	GINA TEST (5839533)	STEVE TEST (5839497)	STEVEN H TESTER (3243120)				
	CM NATIO CREDI			Distributed By: NACM Tampa Inc. t Cypress Street - Tampa				DISCLOS	NFIDENTIAL E TO SUBJECT /05/2009 09:54:00
STEVE TE	ST 4 6070676					SUMMARY	OF TOP INDUSTRIES		
547 LAURIE	E LN				24.7%	IND CODE	INDUSTRY TYPE	DBT LIN	IES BALANCE
BROOKLYN	GA 11212 US 📟			33.49		LMBR	LUMBER & WOOD	1 !	5 <b>\$</b> 148,994.00
					15%	BLMR	BUILDING MATERIAL RETAIL	102	<b>\$</b> 90,352.00
						BLDG	BUILDING MATERIALS	0	\$ 63,020.00
					8.9% 10.5%	CONF	CONFECTIONERS	0	\$ 53,668.00
						CONC	CONCRETE	25	\$ \$45,535.00
						OTHER	OTHER INDUSTRIES	66	3 \$ 201,134.00
OTHER NAM	1ES			RELATED SU	IBJECTS				
NAME			ТҮРЕ	RELATED SUB	JECT NAME				
No other name	is to report.			GINA TEST (58	39533)				
				STEVE TEST (6	)70677)				
				STEVEN H TEST	TER (3243120)				
				STEVE TEST (5	(204.020				

New NTCR shows the **related** (linked) accounts in **tabs** <u>above</u> the current report, including the Consolidated Report, which can be found on the **GREEN** tab.

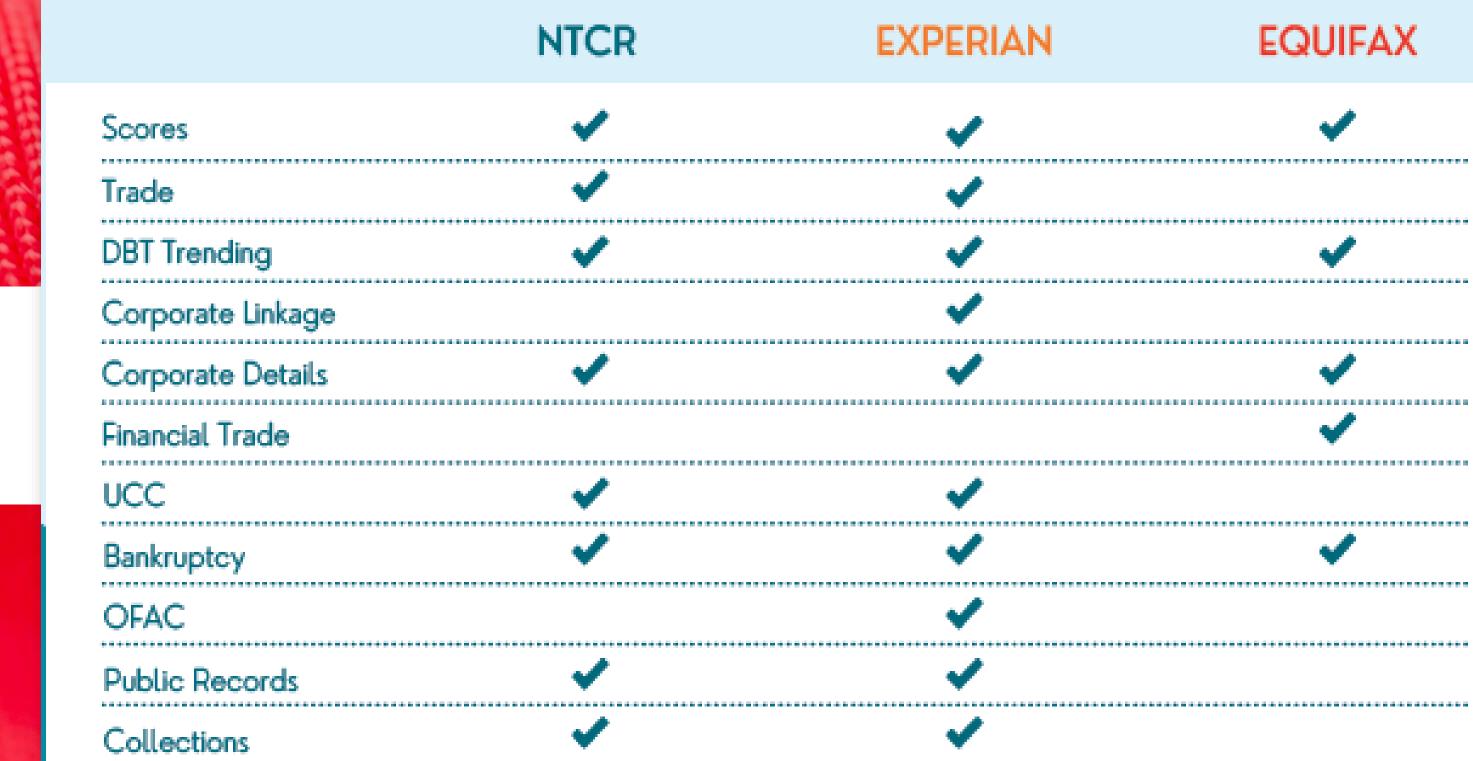


# Insight Report

Merge credit information from NACM's National Trade Credit Report, Experian and Equif This site is currently supported for <i>Chrome, FireFox, Safari, and Microsoft Edge</i> . Use of a browser that is un		<ul> <li>Search</li> <li>Insight Report</li> </ul>	\$0.25 \$47.00	Increased Flexibility Build your own report to include data
navigational problems.       You searched on the following criteria:		Experian Equifax NTCR		elements from NTCR, Experian and/or Equifax.
ESPN 11001 RUSHMORE DRIVE CHARLOTTE, NC 28277		Total Cost	\$47.25 You searched for	
NATIONAL TRADE CREDIT REPORT	RESULTS 4			AD SOUTH, OLDSMAR, FL
BUSINESS NAME/ADDRESS			CREDIT REPORT	3       BUSINESS NAME/ADDRESS       TL       FL       B       P       U       C       O         •       CAMILLES SIDEWALK CAFE 35 TUNNEL RD, ASHEVILLE, NC, US(282) 298-5010       0       0       0       0       1       0       7%
11001 RUSHMORE DR, CHARLOTTE NC 28277 ESPN INC 1 ESPN PLZ, BRISTOL CT 06010	83 0 0 0 1 1 1 65% 0 0 0 0 0 0 0 5%			•       LAKESIDE CAFE 196 BRADSHAW RD, NORTH WILKESBORO, NC, US       0       0       1       0       0       0       7%         •       LKN DELI & CAFE 17012 STINSON CT, HUNTERSVILLE, NC, US       0       0       1       0       0       0       7%
O ESPN, INC 935 MIDDLE ST, BRISTOL CT 06010	0 0 0 0 0 0 5%		EQUIFAX®	S       BUSINESS NAME/ADDRESS         O       EAST LAKE CAFE 3430 E LAKE RD STE 3, PALM HARBOR, FL, 0
O ESPN ABC SPORTS 77 W 66TH ST 4TH FLOOR, NEW YORK NY 10023	0 0 0 0 0 0 0 5%			GOURMET CAFE'S & BISTRO'S LTD.     40%       3430 E LAKE RD, PALM HARBOR, FL, 0     40%       BEAST ROW, INC.     40%       3430 E LAKE RD STE 1, PALM HARBOR, FL     40%
experian.	RESULTS 1			CENTURY21 EAST LAKE 10%
BUSINESS NAME/ADDRESS ESPN REGIONAL TELEVISION, INC 11001 RUSHMORE DR, CHARLOTTE NC 28277	<b>n</b> 14 91%		experian.	•     •     •     10%       •     •     •     •       •<
	Search Again Order Report			Search Again Submit







# EQUIFAX



Reach out to your local NACM representative for more information





## EQUIFAX CANADA



# Management Tools



## ACCOUNT MONITOR SERVICE

Credit	Reference

Usage Monitor

Set Criteria

Effectively "outsource" responding to incoming requests for credit references

Free email alerts you to events meeting your criteria

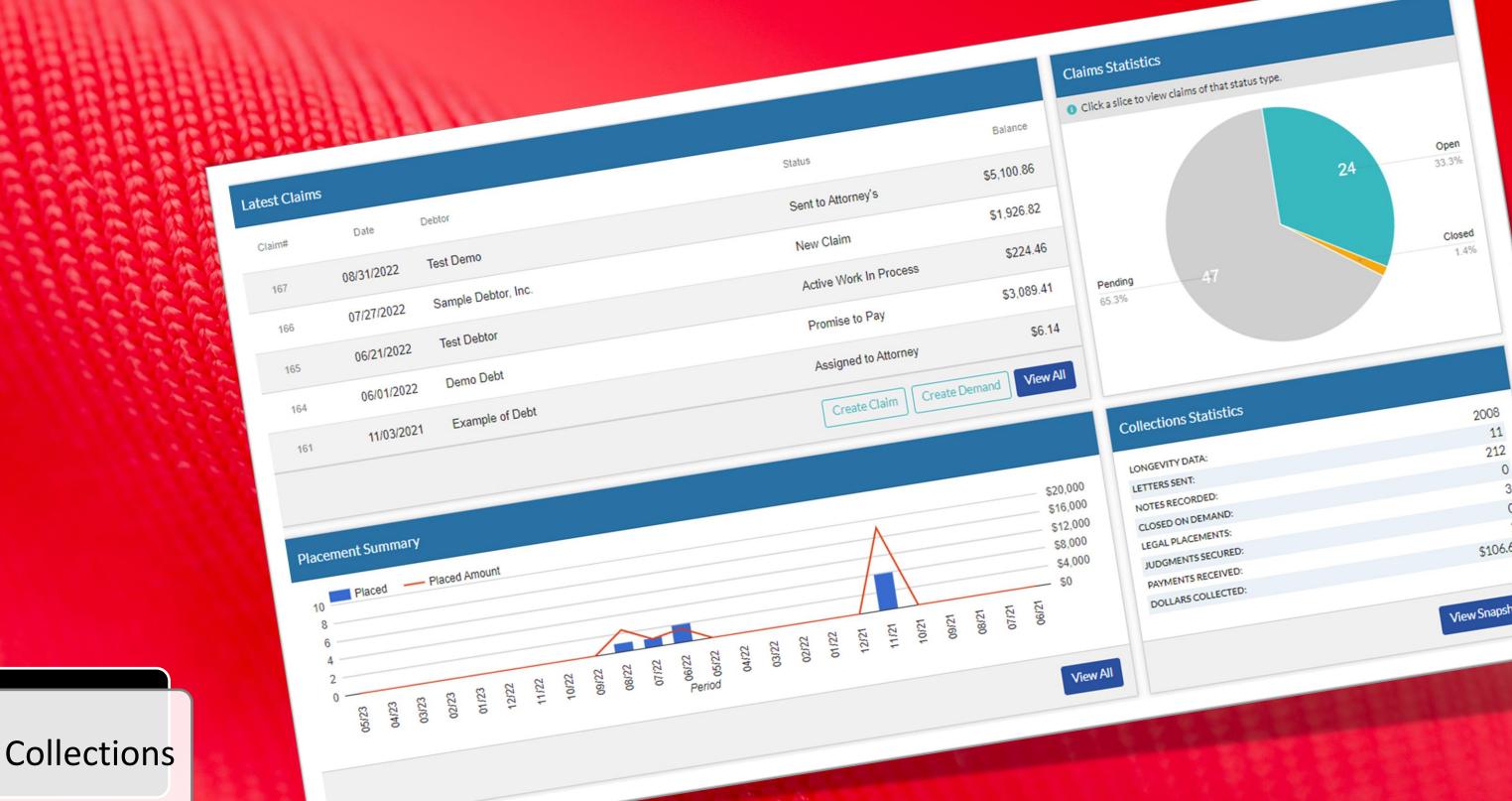


## PORTFOLIO **RISK ANALYSIS**

Free monthly benchmarking & segmentation by statistical risk class



# **NACM Collections**



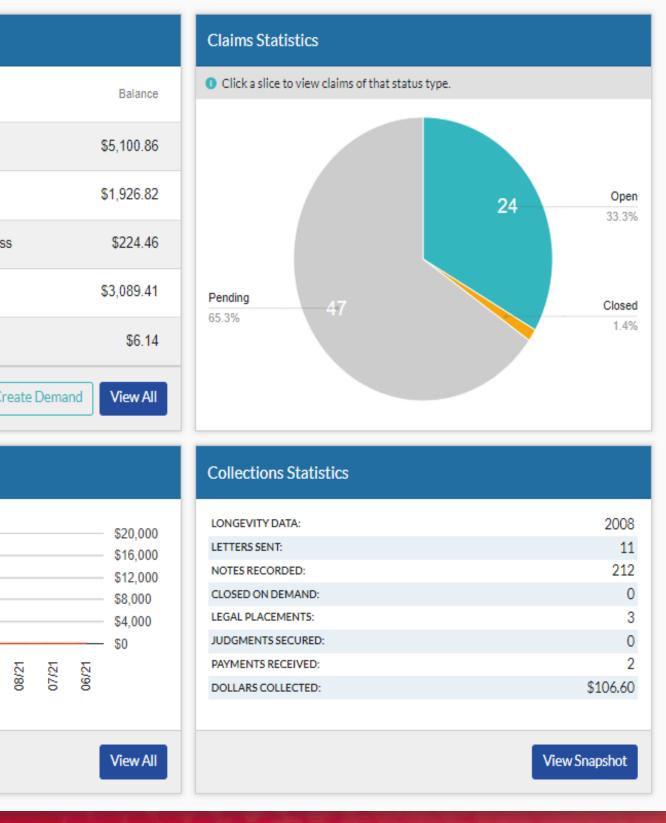


## 0 3 0 2 \$106.60 **View Snapshot**

## **Claim Placement**

## Create Claim a **Create Demar** allow the user submit a new cl

te Claim and	Latest Clai	ms			
te Demand	Claim#	Date	Debtor		Status
v the user to	167	08/31/2022	Test Demo		Sent to Attorney's
t a new claim	166	07/27/2022	Sample Debtor, Inc.		New Claim
	165	06/21/2022	Test Debtor		Active Work In Process
	164	06/01/2022	Demo Debt		Promise to Pay
	Create	Claim	×		Assigned to Attorney
1 Start your claim — 2 Add debtor	r —— 3	Additional infor Optional	rmation 4 Terms and conditions		Create Claim Crea
To get started placing this claim, please fill or	ut the following	) details, then hit	"Continue" to proceed to the next step.		
REPORTING MEMBER COMPANY INF	ORMATIO	N		_	٨
Respond to Email Address * shollis@nacmtampa.com		Member Contact N Steve Hollis	ame		
CLAIM INFORMATION				03/22	01/22 12/21 11/21 09/21 08/21
Claim Date     Placement Type       5/5/23     Immediate Collection	•	Principal \$	Fees S Interest S Amount S *		
			Cancel Back Continue		



8

## View Claims

Claims can be viewed and filtered by dates and amounts

An individual claims details can be viewed by clicking on the claim

Users can **Add Note** to request or provide information to the collector on the claim

### Claim Status Claim Number -All Placement Amount Payment Date MM/DD/YYYY Equals Equals Claim# AR# Division Debtor Name Claim Date Pla Test Demo 167 Creditor XYZ MEMBER CO. 166 Sample Debtor, Inc. ESST SUITE 200, TAMPA FL 33607 CLAIM #: CLAIM \$: 165 99999999 Test Debtor TYPE: ENTRY DATE: COLLECTOR: 164 Demo Debt COMMENT: Documentation 161 1313 Example of Debt DOCUMENT NAME Contracts 162 Dan Demo Payment History PAYMENT TYPE DATE 163 Test 2 No payments recorded Add Note 123456789 Demo Debt e to third party disclosure laws, so 160 **Collection Notes** 159 steve & test DATE NOTE 07/29/2022 tset (User Initials: sjh) 07/27/2022 Placed by: Steve Hollis (shollis@ 158 14 steve's test The member reports: Principal: \$100.00 07/27/2022 156 Fees: \$0.00 steve & test Interest: \$0.00

### Account Summary Report

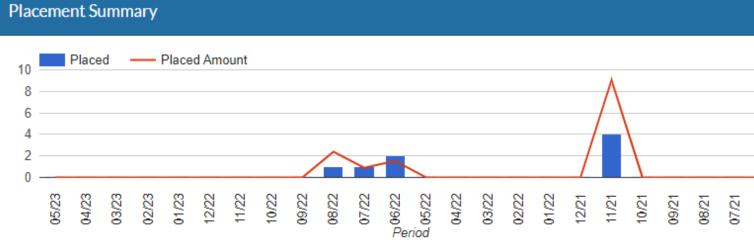
ппагу Кероге				ث
Date Closed	-	Claim Balance Equals Debtor Name	Apply Filter	
Equals MM/DD/YYY  Equals  Equals  MM/DD/YYY  Equals  Debtor Name  Debtor Name  Hide Filters  Apply Filter  Hide Filters  Apply Filter  Apply Claim  Claim Details  Claim Details  Claim Details  Debtor  Sample DeBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DeBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Sample DEBTOR, INC. 123 RIVER RD, QUAKER STREET NY 12141  56  Debtor  Custom Data  Custom				
\$1,794. Standard Clai 07/27/202 Steven J. Hollis	SAMPLE DEBTOR, INC. 123 RIVER RD, QUAKER S DEBTOR AR: BALANCE S: STATUS: PLACEMENT DATE: CLOSE DATE: Letter Sent		New Claim 07/27/2022	
Information from Member 07/27/202	2 No letters saved.			
nacmtampa.com)				



## **Placement Summary**

View All on the Placement Summary shows a chronological listing of claim placed

View Snapshot on the Collection Statistics gives summarized information on the historical claims on the past year



	NY 28 1			1212 MIL 18 & 18 A															
	Placement Summary Report					×													
Period 🕹	Placed	Placed \$	Collected \$	Cancelled	Cancelled \$							Mem	ber Collect	tions Sn	napshot				(
05/23	0	\$0.00	\$0.00	0	\$0.00		COLLECTION SUMMARY												
04/23	0	\$0.00	\$0.00	0	\$0.00		Claims Placed			2023 YTD		2022 YTD		021 YTD		2023	2022	2021	
03/23	0	\$0.00	\$10.00	0	\$0.00		Claims Placed \$			\$0.00		\$0.00		60.00		\$0.00	\$9,634.38		069.00
02/23	0	\$0.00	\$0.00	0	\$0.00		Claims Collected \$			\$10.00		\$0.00	5	60.00		\$10.00	\$0.00	\$0.0	)
01/23	0	\$0.00	\$0.00	0	\$0.00		Claims Collected %			0%		0%	C	)%		0%	0%	0%	
12/22	0	\$0.00	\$0.00	0	\$0.00		12 MONTH COLLECTION H	05/23	0.4/22	00/00	00/00	04/22	42/22	44/22	40/22	00/22	00/22	07/00	00122
11/22	0	\$0.00	\$0.00	0	\$0.00		Claims Placed	05/23	04/23	03/23	02/23	01/23		0	0	09/22	08/22	07/22	2
10/22	0	\$0.00	\$0.00	0	\$0.00		Claims \$	\$0.00	\$0.00	\$0.00	Ŭ	Ŭ	\$0.00	Ŭ	\$0.00		\$4,789.11	\$1,794.52	\$3,050.75
09/22	0	\$0.00	\$0.00	0	\$0.00		Commission \$	\$0.00	\$0.00	\$1.80	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
08/22	1	\$4,789.11	\$0.00	0	\$0.00														Clos
													-						

Items per page: 10 1 - 10 of 24 🛛 🕹 🕹 🔪

Close

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	\$20,000
	\$16,000
	\$12,000
	\$8,000
	\$4,000
	\$0
96/21	

View All

LONGEVITY DATA:	2008
LETTERS SENT:	11
NOTES RECORDED:	209
CLOSED ON DEMAND:	0
LEGAL PLACEMENTS:	3
JUDGMENTS SECURED:	0
PAYMENTS RECEIVED: DOLLARS COLLECTED:	2 \$106.60
DOLLARS COLLECTED:	\$106.60

View Snapshot



# **Benefits of Data Contribution**

- Time-saver when preparing for an NACM industry trade group • meeting AND/OR credit report update inquiries/revisions
- Enhance your customers creditworthiness
- Increase leverage with customers •
- Help reduce fraud for all industries •
- Protect your company •
- Save time responding to credit reference requests (NMCR service) ightarrow
- Access to NACM tools only available to data contributors • (NMCR, PRA, AMS, discounts on NTCR)



# What is an API

• Everyone is "data driven"

- Bring applications together to perform a designed function built around sharing data
- Methods of communication between various software components – a set of rules
- Allows developers to build new programmatic interactions
- "Frees" the data
- Simplicity!



# **Benefits of API**

- Time-saver when preparing for an NACM industry trade group 9 meeting
- Enhance your customers creditworthiness
- Increase leverage with customers •
- Help reduce fraud for all industries •
- Protect your company •
- Save time responding to credit reference requests (NMCR service) •
- Access to NACM tools only available to data contributors • (NMCR, PRA, AMS, discounts on NTCR)



## Why NACM is Your Trusted Partner

- NACM does NOT collectively sell or re-distribute trade data to anyone
- NACM members, affiliates & partners are contractually prohibited from using data and/or credit report information for sales or marketing purposes
- SOC 2 audit compliant (Service Organization Control 2, reports on various organizational controls related to security, availability, processing integrity, confidentiality or privacy)





